Wade Eaton

e: please use site contact form
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Certifications:

- AWS Certified Cloud Practitioner
  Nov. 2020
- DoD Cyber Awareness Training
  Aug. 2020

Skills:

- DNS management
- SaaS administration and migrations
- Working knowledge of creating and pushing Bash scripts to fleet of machines
- AWS: Basic knowledge of resources such as VPC, Route53, CloudFront, CloudFormation, CloudTrail, EC2, S3, Elastic Beanstalk, Application Load Balancers, and AWS CLI
- Meraki (Network administration)
- Addigy (MacOS/ iOS MDM)
- Managed Anti-virus tools (Sophos, BitDefender)
- Endpoint Vulnerability tool (Nessus)
- Microsoft 365 Administration (Licensing and configuration: Exchange rules, Azure user & federated IDP admin, Teams, SharePoint site & user profile administration)
- Basic knowledge of Adobe tools (Photoshop, Illustrator, InDesign, Acrobat)
- Time management & multi-task prioritization
- Corporate policy planning, implementation, and training
- Working knowledge of Microsoft applications (Word, PowerPoint, Excel, Outlook, Teams)
- PKI, S/MIME, Hard Disk Encryption

References:

Will be provided upon request

About Me:

I have been working as an IT Specialist for a strategic consulting firm based in Washington DC, where I have had the opportunity to gain vast knowledge into the world of Information Technology. My career goal is to continue in the field of IT, with a focus in Network & Cloud Technologies. Additional interests include Information Security, and DevOps. The most recent addition to my skill set includes cloud migration from Google to Microsoft 365 where I have been responsible for provisioning and training users on the utilizing the Microsoft 365 Suite.

Education:

2016 - 2017 (Some College)
College of Southern Maryland
Computer Science

2012 - 2016
Northern High School
Criminal Justice
NJROTC III - C/SCPO

Experience:

June 2017- Current
Throughline Inc., formerly Maga Design Group
IT Specialist | Tech Coordinator | Tech Intern

- Administrator of and primary help desk support point of contact for company assets consisting of Laptops, Desktops, conferencing solutions, and mobile devices in a primarily MacOS, iPadOS, and iOS ecosystem
- Maintain, update, re-image, and deploy MacOS computers to employees global
- Responsible for researching, testing, preparing for, and planning roll out of employee resource applications & OS releases, to avoid compatibility issues or system outages while providing the most efficient solutions
- Work with executive leadership to create company wide processes and policies, implement them, and train staff accordingly
- On-board and off-board employees including asset and licensing provisioning, training, and data access control
- Using knowledge of networking protocols such as DNS, HTTP/HTTPS, SSL/TLS, SMTP, IMAP/POP3, SSH, DHCP/IP for network topology planning, implementation, and troubleshooting to keep multiple sites across the US connected and secure by implementing WPA2/PSK, SAML SSO, & MAC address filtering for connectivity
- Policy planner, trainer, and administrator of Azure, Teams, SharePoint, and Exchange for multiple domains
- Configure and advise for creation of AWS resources, in both GovCloud & Commercial regions to provide a highly available, internally developed, interactive content delivery web application to DoD & commercial clients
- Advising enterprise leadership level staff as well as fellow employees of impending tool set transformation, and providing direct day-to-day support by tracking incoming tickets, prioritizing, and providing status updates to staff; while also reporting directly to CTO & coordinating directly with MSP when necessary

June 2016 - December 2019
Whiteford Systems
A/V Technician - Contractor

- Setup & operate audio mixing & lighting equipment for concerts & theatric events
- Utilize working knowledge of multiple technical systems, networking configurations, various software and hardware in order to put on flawless productions
- Work with multiple clients to install permanent and semi-permanent video & audio conferencing solutions, and ensure they have the knowledge for using such equipment